



WORDSWORTH VILLAGE AT WEST NECK

Wordsworth Village at West Neck Condominium Association is located in Virginia Beach, Virginia in a beautiful area called West Neck which was developed for active adults 55 years of age and older. The 50 brick and vinyl buildings each house six, single-level condominiums with attached garages allowing space for two vehicles per unit. The neighborhood borders The Signature at West Neck, a beautifully planned and maintained Arnold Palmer-designed 18-hole golf course. The units which do not have a golf course view look out onto woodlands that still house wildlife such as deer and fox.

Wordsworth has a very active committee structure and has adapted charters for each committee that defines their role and responsibilities. Committees include Building Maintenance, Landscaping, Finance, Irrigation, Flag Pole, Social, Directory, Newsletter/Website and Sunshine Committee. The Sunshine Committee is always busy assisting residents during times of need by delivering flowers to residents to lift their spirits or a meal to make life easier. The Building Maintenance, Irrigation, Lighting and Landscaping Committees perform numerous important tasks that normally would incur a cost for a community. These tasks include light bulb replacements, irrigation monitoring and small repairs, flower installations, painting of mailboxes, fire hydrant inspections and identification of water shut-offs for each building. The Lighting Committee began a phased replacement of garage light fixtures. The volunteer labor that performed this task achieved a substantial savings to the Association. The Association also assigns Building Captains to each building. The Building Captains assist the Board in communicating important information to the community and forward any concerns from the community to the Board. In an effort to express their appreciation to all members that volunteer their time, the Board of Directors held a Volunteer Appreciation Day this year with a social and gave an embroidered Wordsworth hat to each volunteer.

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WORDSWORTH VILLAGE, cont.

In 2010, a Preventative Maintenance Plan and Maintenance Calendar were implemented. The Board recognized that with 50 buildings a proactive approach to maintenance had to be established. The program includes the complete inspection of roofs, siding, sealants, sewer drains, vent stacks, sidewalks, etc. of 10 buildings per year on a rotating basis. In addition the program includes painting and cleaning of the 10 buildings. A Maintenance Calendar is posted on the website so homeowners have information on building or landscape maintenance that is performed on a month to month basis.

Members of the Board of Directors have attended numerous educational seminars provided by SEVA-CAI. All Board Members and several Committee Chairs attended the 2011 SEVA-CAI Community Association Day. Understanding the importance of the FHA approval program, the community recently went through the process of obtaining FHA approval.

The Board of Wordsworth understands that an informed homeowner is vital to the success of the community. The community directory is updated each year and the rules and regulations are distributed to each homeowner by the Building Captains. The Welcoming Committee provides new owners and renters with information on the community. A monthly e-newsletter is distributed to homeowners and hand delivered to owners that do not receive e-mails. The community website is updated regularly and minutes of the Board Meetings are posted on the website.

The residents of Wordsworth understand the importance of their community association, and their community involvement reflects their understanding. It is a beautiful place to live with warm and inviting neighbors with which to share their 55 and above "active years."

COMMUNITY GROUP PICNIC AND YARD SALE



What would summer be without yard sales and picnics? Our company has had one of each, and both events were tied in to benefitting worthy causes.

Newport News Park was the scene of a company-wide picnic on Saturday, June 4, for all five branch offices of Community Group. Perfect weather and delicious, catered barbeque with all the fixings provided the backdrop for an enjoyable gathering and a chance to meet the families and significant others of our co-workers. We played cornhole, ladder golf and sand volleyball and had a water balloon toss that brought out the competitive spirit in kids and adults alike. Michelle Woody collected donations for Associa Cares in exchange for prizes, and a raffle for simple toys and other gifts ensured that no child walked away empty-handed.

Several weeks later, the office in Richmond held an indoor yard sale. Employees donated gently-used items that were set out for bid and over \$175 was raised for Associa PAC through the proceeds from the sales. A fun and painless way to contribute to an important cause, we hope to have another yard sale in the fall.



WHEN WILDLIFE AND ASSOCIATIONS MEET

At 6:00 a.m. on the first day of summer, a community manager and a Board member were walking a fence line checking traps set for a coyote. Strangely enough, this scene did not take place somewhere in the plains and deserts of the far west, but within the city limits of Richmond, Virginia. The manager was Philip Adams, and the community was Lockgreen, a pristine neighborhood of homes nestled near the scenic James River.

Association managers wear a lot of hats, but who knew that one of them would be a cowboy hat, helping their communities hunt down these opportunistic predators! In recent years, sightings of coyotes have increased and, according to the Virginia Department of Game & Fisheries, these dog-like scavengers have been spotted in every county of Virginia. In the past few months, coyotes have been spotted in Midlothian, in a Richmond property near the James River, and along the highway on Interstate 95. In the case of Lockgreen, coyotes were suspected when an owner's dog was injured, and surveillance cameras were set up at the perimeters of the property. Sure enough, the animals were clearly identified on the footage. After the Board decided to set traps, it took less than a week for a coyote to be caught.

Coyotes, as well as other wild animals, have learned to adapt to their changing environment by invading the suburbs to find food left by humans, but most will move on when the food supply has dried up. Paul Carrier, Senior Manager in our Charlottesville office, recalled that a mother bear with her cubs



was seen a few years ago in Redfields, a wooded community just south of Charlottesville. In this case, he let the animal control experts handle it – a wise choice. Residents were educated about not leaving food out, and no sightings have been reported this year.

Somehow, our communities must learn to live with the occasional invasion of wildlife, whether it's coyotes, bears or smaller critters such as snakes and raccoons. It's all part of nature's plan. On a positive note, coyotes may keep down the population of nuisance animals such as ground hogs, possums and squirrels. Just keep a close eye on your cats!



ASSOCIA  CARESSM

Associa Cares is a nonprofit charity to support families and communities in times of crisis.

You can help Associa and its companies with its charitable work nationwide.

To contribute, visit www.associacares.com, or email associacares@associaonline.com.



ASSOCIA HIGHLIGHTS

Associerge is your exclusive private virtual concierge, available to you 24 hours a day, 365 days a year. As a resident within a Community Group managed community, you will enjoy the exclusive benefit of membership. Use Associerge to make arrangements for errands, shopping, entertainment and travel, and much more. It's first class service – designed to save you time! Check it out at www.associerge.com.



AssociaLiving

Associa Living is a welcoming resource of useful and inspiring information to help residents enjoy their homes and neighborhoods. Each month, timely articles about entertaining, home, practical living, and community will help build stronger communities by fostering a positive relationship with neighbors. Sign up for Associa's newsletter for the latest in ideas to make your home and community a better place by visiting www.associaliving.com.



The Associa Advantage Network is a free and voluntary **VALUE-ADDED SERVICE** available to members of the Associa Family. By leveraging the purchasing power of Associa's 8,000 communities and 2 million households, we are able to negotiate exceptional savings on household goods and services commonly used by our clients, maintenance groups and employees.

Through the Associa Exclusive Offers area members will find trade partners that are icons in their industry such as Lowe's, Sherwin-Williams, DoodyCalls, 1800-GOT-JUNK?, Budget Blinds and *Bulbs.com* to name a few.

Choose the best and take advantage, www.associaadvantage.com.

“I recently placed an order with *Bulbs.com* through the Associa Advantage program and was extremely pleased with their pricing and service. I received a quote from our normal supplier and *Bulbs.com* beat their price by 50%! The ordering process was easy and we received our shipment fast. This is a phenomenal program and I look forward to sharing the savings information with my Board of Directors and using their services for future orders.

-BLAKE ROSE, CMCA®
COMMUNITY MANAGER

“I was getting ready to order more bags for our pet stations and thought this was my chance to experience Associa Advantage for myself. There was definitely a huge savings! For \$115, I received 4000 bags from DoodyCalls! The closest competitor would have cost the Association \$250. In times like these the Association definitely appreciates the savings.

-MAYEA HENDERSON, CMCA® AMS®
BEECHTREE COMMUNITY MANAGER

ANNIVERSARIES

The following employees and clients are celebrating anniversaries with Community Group in June, July, and August 2011.

EMPLOYEE	DATE	YEARS
Kim Holmstrom	6/20/89	22
Pam Housel	6/8/98	13
Michele Roberts	8/20/98	13
Sheree Kennedy	8/13/01	10
Debbie Barcomb	7/1/02	9
Colletta Ellsworth-Wicker	7/1/02	9
Melissa Haynes	7/1/02	9
Kris VanBenschoten	8/1/02	9
Sue Marton	6/23/03	8
Larry Barnard, Jr.	8/11/03	8
Jo Ellen Guerrini	6/1/04	7
Deborah Mahoney	6/16/04	7
Denez Stabler	6/27/05	6
Steven Satterfield	8/29/05	6
Lynne Prestage	8/14/06	5
William Lopez	7/31/07	4
Erlinda Strickland	8/20/07	4
Oscar Aldana-navidad	8/27/07	4
Joan Bailey	7/15/08	3
Robert Spence, Jr.	7/28/08	3
Beverly Frantz	8/4/08	3
Trenita Grooms	7/30/09	2
Courtney Hjorten	8/17/09	2
Nicole Page	6/7/10	1
Sandy Etherington	7/19/10	1
Erin White	8/25/10	1

NEWPORT NEWS OFFICE	YEARS
Lantana	18
Lee's Mill West Condos	18
San Francisco Condominiums	18
Horse Run Creek	17
Oyster Pointe Cove	13
Magruder Commons Townhouses	9
Mill Creek Landing	9

CHARLOTTESVILLE OFFICE	YEARS
Forest Lakes	6
Spring Creek	5

VA BEACH OFFICE	YEARS
River Walk	20
Parkside Green	14
Bay Creek	9
Browningstone Village	9
Indian River Plantation	9
West Neck	9
The Commons at Hunningdon Lakes	7
The Fairways Neighborhood Association	6
The Lane at Wildwood	5
Hunningdon Lakes HOA	3
Nassau HOA	3
Gateway at SONO Condominiums	2

NEW PROPERTIES	
Rutland Center Commercial Condominiums	Richmond

NEW EMPLOYEES		
EMPLOYEE	LOCATION	YEAR
Natasha Herbert	Twin Hickory	5/20/11
William Whitescarver	Painting	5/31/11
Luis Diaz-Cabrera	Maintenance	6/27/11
Vicky Fillmore	VA Beach	7/12/11
Melena Davis	Richmond	7/25/11

RICHMOND OFFICE	YEARS
Stonewall Manor	27
Mooreland Commons	23
Barrington	19
Fox Head	19
Riverlake Colony	18
Cedar Hill / Ketch Pointe	16
Chesdin Landing	14
Lakepointe	14
Burgundy Parke	13
Stone Manor	11
Randolph Square	10
Founders Bridge HOA	9
Four Mile Run	9
Oaks at CrossRidge	9
Townes at Hunton Park	9
Estate Villas at Founders Bridge	6
Foxboro Downs	6
Terraces at Swift Creek	6
The Woods at Innsbrook	6
Walnut Grove	6
Aspen Park	5
Founders Bridge Club Villas	5
Grayson Hill	5
Henley	5
Thomas Mill	5
Village at Osborne	5
Atlee Station Village	4
Harbour Pointe	4
Ridge at Hunton Park	4
Rountrey	4
Tarrington Villas	4
Villas at Hunton Park	4
Magnolia Green	3
Townes at Cary Place	3
Villas at Grey Oaks	3
Arbors at New Kent	2
New Kent Vineyards	2
Reserve at Bell Creek	2
Viniterra at New Kent	2
Jackson Creek	1
New Market Village	1



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